

Repair and Renew Grants

The Prime Minister announced on 12 February 2014 a new scheme to provide grants of up to £5,000 to homeowners and businesses that had been flooded.

All homeowners and businesses that have suffered flood damage between 1 December 2013 and 31 March 2014 will be eligible to apply for a grant.

Grants are intended only to fund measures which improve the property's resilience or resistance to flooding, over and above repairs that would normally be covered by insurance. Where resilient repairs can be provided at the same cost as standard like-for-like repairs, insurers should act to encourage take-up as part of the standard reinstatement process. Grants will be payable to the person responsible for the fabric of the property, normally the property owner.

How to make a claim

1. Homeowners and businesses can obtain a tailored report on the type of flood resilience measures that might be appropriate for their property from the Defra funded [Property-Protection-Adviser](#) website, which will give guidance on the kind of measures that might need to be fitted and their likely cost. You will be asked a few simple questions about your property and will receive a tailored report that takes into account the age and type of property. (If the homeowner does not have access to the Internet, please contact Private Sector Housing on 01304 872397 who can complete the form over the phone on your behalf.)
2. A copy of this report should be submitted to Private Sector Housing, Dover District Council, Whitecliffs Business Park, Dover CT16 3PJ or by email to privatesectorhousing@dover.gov.uk , and a grant payment will be made based on the recommendations made.
3. Where appropriate, we recommend that homeowners and businesses use products that carry the BSI kitemark for flood protection products (PAS1188) or similar standards.
4. The homeowner or business is asked to produce receipts or invoices confirming the work has been carried out.