

TS Alert Message from Kent Trading Standards

Sent By (include Name, Address and Contact Details)

Trading Standards, Advice and Education, Eurogate Business Park, Ashford, Kent, TN24 8XU
Telephone 01233 652385
www.tradingstandards.gov.uk/kent

Message

Kent Trading Standards have been made aware of a trader who cold calls, either by telephone or at householders' front doors, to sell mobility aids. They are targeting elderly people who live on their own. Their sales pitch includes telephoning householders to check they are on their own before telling the householder what time they will be visiting them in their home.

Remember you do not have to open your front door to strangers and never let strangers into your home, especially if you are at home alone.

When making any large purchases Kent Trading Standards recommends you always get more than one quote in writing and that you check the identity of businesses you would like to buy from. Never be forced into making a decision to buy over the telephone or on your doorstep.

If you would like pre-shopping advice, or if you have a caller at your door who you are concerned about please notify Trading Standards via Consumer Direct on 08454 04 05 06.

Please do take the time to report any incidents, as this prevents other from the same experience.

Kent Trading Standards operate an approved trader scheme called Buy With Confidence. To find an approved trader please call Consumer Direct on 08454 04 05 06 or look online at www.buywithconfidence.gov.uk

Expiry Date

7/8/10

The normal period for validity of messages will be seven days

Distribution

Messages are not confidential and can be used for public distribution

Signed

Clare Stringer

Date

29/7/10