

# TS Alert Message from Kent Trading Standards

## Sent By (include Name, Address and Contact Details)

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www.tradingstandards.gov.uk/kent

## Message

A consumer in the Deal area was recently called on by a trader who told her he needed to gain access via a ladder on her property to the next door property which she was told was having damp proofing installed.

The trader came back a short time later to say that she would now have to pay for hire equipment for this to be done and that she would have to go to the bank that afternoon to do a bank transfer.

Another man then came to her door and said he was renting the property next door but the consumer knew this was not true.

Fortunately the consumer did not part with any money and reported the incident to Consumer Direct.

Please beware that this scam is in operation and could be in your area.

Trading Standards would urge homeowners not to contract with doorstep sellers and if in any doubt check all the details they are given.

Call Consumer Direct for further advice on 08454 04 05 06

## Expiry Date

7/8/10

*The normal period for validity of messages will be seven days*

## Distribution

Messages are not confidential and can be used for public distribution

Signed

Marion Ward

Date

29/7/10